

Hi Hall & Oates fans,

Your event is happening, but it's at a new venue:

Daryl Hall & John Oates

MUSC Health Stadium **NEW VENUE: North Charleston Coliseum**

Thursday, September 19th @ 7:30pm

Due to the season's weather, for the safety and comfort of our fans, we are bringing this concert indoors. We can't wait to see everyone at the North Charleston Coliseum on September 19!

Great, how do I get my new tickets?

If you chose Mobile Delivery or Mail: Your new tickets will be sent to the email address provided at the time of purchase. (Discard the old tickets because they've been voided and can't get you in.)

What do I need to do?

Your tickets have been sent to the email address you have provided on your account. Just follow these simple steps:

1. Open the PDF file containing your event tickets. Double-click the file and choose Open – the file should open automatically in Adobe Acrobat Reader. You probably have Reader already, but if you're not sure, you can get it for free here:

<http://get.adobe.com/reader/>

2. Turn your printer on and make sure it has paper. It's always good to double-check.

3. Click the print icon. Find the icon in the upper left of Adobe Acrobat Reader. Print in black and white or color – either is fine.

How easy is that?

Will call accounts: If you chose will call your tickets will be held for you at the Box Office. Will call opens 2hrs prior to your event.

Ticket Transfer: If you transferred tickets, we had to transfer them back due to the relocation process and you will need to resend them to the intended recipient

Actually, can I get a refund instead?

Yes, just reply to this email with your order number 00-00000/CAR, name, and last four digits of the purchasing credit card by Wednesday, September 18, 2019 at 5pm Eastern Time and we'll be happy to refund your order with the exception of any additional delivery fees.

Patrons with Groupon and Platinum Seats will need to exchange at the Box Office.

Thanks for being a fan.