

**If you purchased your tickets through a third-party vendor** (NOT Ticketmaster or the NCCPAC Box Office), please check your email and contact the vendor directly to ensure your tickets are accessible on your phone before day of the show.

- The NCCPAC Box Office can only verify tickets purchased through Ticketmaster.com or in person at our box office.
- We cannot guarantee the validity of third-party tickets or assist with third-party order issues.
- To avoid delays or issues at the door, make sure your tickets are ready to go on your device in advance – download the [Official Ticketmaster App](#)

Please be advised that tickets purchased from unauthorized brokers or agents could be counterfeit, stolen, or otherwise void, and will not be valid for admission to the event. Guests with invalid tickets will not be permitted to enter the arena.